

Outsourcing engagements face many forms of risk, including Confidentiality, IP, Quality and Delivery related risks. In the area of EDA software development outsourcing, some of these risks are more significant than others, for example, IP and confidentiality related risks.

With SoftJin, you have a partner who understands these risks and has defined frameworks to mitigate them for you. SoftJin's track record of successful customer engagements has enabled us to identify best practices in these areas that have now been codified into our delivery model. Please read on to know more...

SoftJin has defined policies and practices for IP protection of services delivered for our customers. These include:

- ✘ Only authorized personnel within the company have secured access to Project data.
- ✘ Project Data is backed up and removed from their access once the project is completed, thus making the data absolutely secure
- ✘ Rights of software developed by us for a customer are contractually vested with our customers
- ✘ A Non-Disclosure Agreement with the customer ensures the confidentiality of sensitive information during and after the project
- ✘ For specific projects, separately enclosed area with restricted physical access and separate network with firewall with restricted access to the internet and email from the network are provided
- ✘ SoftJin can also comply with customer specific development process for specific projects
- ✘ SoftJin's project management process includes an Acceptance stage by the customer, wherein the customer would test the software delivered to them, at their own systems
- ✘ SoftJin follows that up by a free warranty period during which the maintenance of the software is handled by SoftJin, free of cost
- ✘ Further support for the software will also be provided by SoftJin on request, thus giving a complete outsourcing option for EDA software development
- ✘ All of SoftJin's engineers either have previous experience in managing and executing EDA software development projects of various complexities and durations or have undergone initial training in the area of EDA software development as well as project-related training

SoftJin follows highly mature project management practices, honed over a decade of handling large multi-year software development projects. This project management process ensures that SoftJin delivers on-time, high-quality software to its customers.

- ✘ Milestone based scheduling
- ✘ Customer Reviews at every milestone
- ✘ Mechanisms available for the customer to provide feedback and direction to the project team
- ✘ Regular reporting mechanisms ensure that there is a two-way flow of information and which helps in speedy resolution of issues
- ✘ Escalation & Resolution of Issues with customer in a transparent way to ensure that there are no surprises
- ✘ SoftJin's project management process also includes a knowledge transfer phase during which there is a transfer of information about the software developed during the project as well as other deliverables including algorithms, documentation etc.,

SoftJin team members can be expected to be more productive in the area of EDA software development as compared to an average Software Engineer.

- ✘ SoftJin recruits from premier universities across India, mostly from IIT's and IISc's
- ✘ 70% of employees have a Master's degree in CS/EE



SoftJin's project management process has best practices embodied in its framework to maximize the benefits from offshoring while minimizing risks

